



WISPAU

Wireless Internet
Service Provider
Association of Australia



WISPAU GENERAL MEETING SEPTEMBER 2024

Date: 18/8/2024

Time: 1:00 PM (Sydney NSW)

AGENDA

1. Welcome and Introductions

Brief welcome to all participants to the meeting and introductions of any new members / participants

2. Review of previous meeting and action items

Brief discussion of previous meeting and any action items from last meeting. Identify any completed or outstanding tasks.

3. Agenda Items

- **Review of changes of Terms of Reference with TIO and impact to WISPs**

TIO has proposed changes to Terms of Reference and updated a section specifically to Complaints Handling and members obligation to take reasonable steps to signpost TIO to customers.

- **Discussion on the potential upcoming changes to ISP requirements and new industry code being developed for eSafety**

A new Internet Carriage Services Online Safety Code is being developed and submitted to the eSafety Commissioner. Review of potential impact to WISPAU members.

- **Review of the potential impact from new enforceable industry standards to be developed by ACMA as result of Optus outage and government enquiry review.**

Minister for communications, Michelle Rowland has directed the ACMA to develop enforceable standards to how telecommunication companies communicate with customers, in particular on outages. See here -

<https://minister.infrastructure.gov.au/rowland/media-release/albanese-government-establish-rules-improve-public-communication-telcos-during-network-outages>.



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- **Review of AusNog**

Review of the AusNog meeting by attendants

- **Future Online Events Discussed**

Discussion on future online events as below

- Wispalooza – October 14th-16th
- Bequant Network Optimization Solution – September 17th 4pm
- Technetix and InCoax – TBA
- Alan Arnott – Arnotts Technology Lawyers - TBA

4. **Any New Business**

Discuss any new topics that need attention. Relevant matters only to WISPAU

5. **Open Forum**

Brief discussion on any news / events within WISPAU Members and Vendors. Updates can be placed on WISPAU website news and events.

6. **Meeting Close**